

E-Waste Recycling & Computer Refurbishing



E-Waste Recycling & Computer Refurbishing



CALPIA: An ISO Certified Organization



calpia.ca.gov
Smartphone QR Code



- CUSTOMER SUPPORT
- REPORT A PROBLEM
- CUSTOMER FEEDBACK
- EXEMPTION REQUEST

calpia.ca.gov



YouTube - CALPIA
Smartphone QR Code



California Prison Industry Authority
560 East Natoma Street, Folsom CA 95630-2200 • calpia.ca.gov

050514 01

CalEPA Registered

State Authorized

Recycle

ISO 9001 Certified

Proper Disposal • Safe Handling • Refurbish Usable Computers • Recycle • Save Energy • Save Money • Offender Training



CALPIA E-Waste Program:

- ✓ State authorized e-waste collector/recycler
- ✓ CalEPA registered
- ✓ CALPIA authorized to collect and recycle e-waste legally
- ✓ Authorized universal waste transporter
- ✓ CALPIA uses their own distribution network of trucks for pick-ups
- ✓ Hard drives wiped to Department of Defense standards
- ✓ CALPIA Hard Drive Sanitation Policy approved by Department of Technology
- ✓ Confidential hard drives shredded at customers' request and Certificate of Destruction provided
- ✓ Usable computers are refurbished and donated to community based organizations to help bridge the digital divide and some are reintegrated into rehabilitation offender programs
- ✓ Recycled product is sent downstream to certified responsible recyclers
- ✓ CALPIA recycles Toner Cartridges at its toner factory, cartridges can stay inside the copiers/printers



FAQs:

1. Does CALPIA participate in the CalRecycle reimbursement program?

CALPIA is not part of the Covered Electronic Waste (CEW) reimbursement program. We do not turn in State property to a state agency to be reimbursed state dollars.

2. Does CALPIA give any type of reimbursement for refurbished/recycled items?

No. CALPIA is providing pickup service at no cost to the State entities.

3. What does CALPIA NOT pick up?

CALPIA will NOT accept: acids, microwave ovens, refrigerants, oils/PCBs, paints/liquids of any kind.

4. Does CALPIA pick up battery power packs for computers?

Yes. CALPIA picks up all computer power supplies.

5. Are items that contain lead and mercury picked up in e-waste?

If lead or mercury is contained in the e-waste items with NO BREAKAGE, we will pick it up.

The following types of items may be accepted for the program:

- Bar Coding Equipment
- Cable TV Boxes
- Calculators
- CD ROM Drives
- Circuit Boards
- Communication Systems
- Computer Equipment
- Computer Scrap (all)
- Copiers
- DVR's
- Fax Machines
- Floppy Drives
- Gaming Systems (all)
- Hard Drives & Memory
- Laptops
- Mainframes/Servers
- Monitors
- MP3 Players
- Peripherals
- Plotters
- Power Supplies
- Printers
- Tape Drives
- Telephone/Systems
- Televisions
- Test Equipment



PICK-UP INFORMATION:

- Contact CALPIA's E-Waste Hotline at **916-229-3096** or email to ewastehelp@calpia.ca.gov to schedule a pick-up of the e-waste.
- Notify CALPIA of items ready to be picked up, provide pick-up location and identify items with the proper documentation (to include estimated weights and DGS property survey forms, as appropriate).
- All items must be wrapped on 4-way pallets with no overhang and stacked a maximum of 36" (3 feet) high.
- CALPIA will contact your site representative within 48 hours of receiving notification (excluding weekends and holidays).
- At customer's request, notification can be provided 24-72 hours prior to pick-up.
- CALPIA will pick-up and confirm the inventory of all items noted in the shipment and provide an accounting of their re-use or disposal.
- CALPIA will not pick-up any item it deems unsafe.

All other information:
CALPIA Customer Service
Phone: 916-358-2733
CustomerService@calpia.ca.gov

REDUCE • REUSE • RECYCLE • REHABILITATE